

# IMPROVED DECISION MAKING FOR MAINTENANCE USING DATA

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# Outline

- Project aims and outline
- Principles of probabilistic decision support
- Maintenance data
- Decision model: outline architecture
- Conclusions and future directions

# Project Aims and Outline

- 'Find and fix' → 'Measure and predict'
  - Information and **decision making**

Investigate the feasibility of developing a new computer-based intelligent decision-support tool for maintenance planning using the data currently available to NR

- What we did
  - Meetings with maintenance specialists at NR
  - Visit to Maintenance Depot at Bletchley for Bedford Line
  - Example small data samples
  - Spoke to ORBIS project team

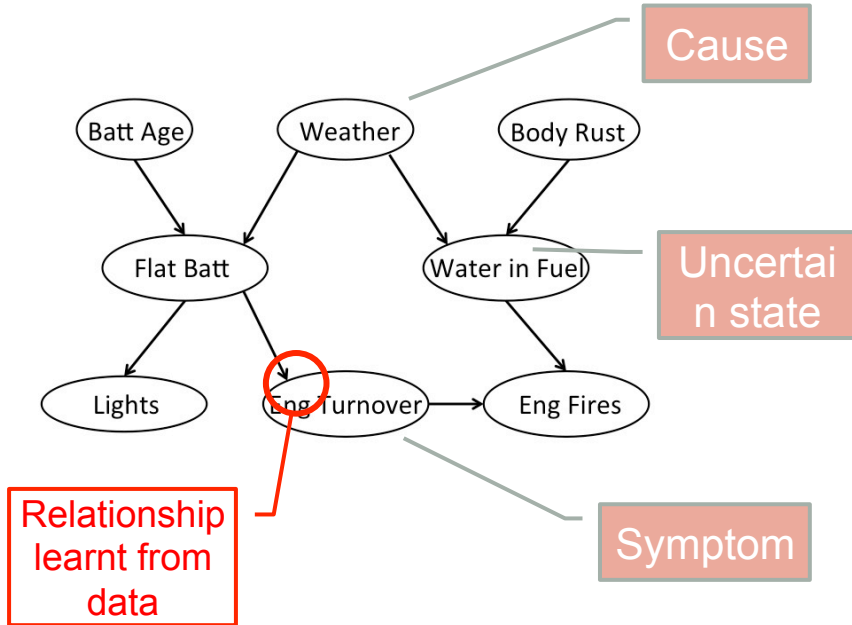
# Switch & Crossing

- 5% of the track miles but 17% of the track maintenance budget
  - Less automated maintenance and inspection processes
  - Fewer location issue
- Complex component & failures
  - Track and signalling
  - Track bed
- Decision making at
  - Maintenance depot: TME, section
  - Delivery unit



# Probabilistic Decision Support

- (Bayesian) network of uncertain variables
- Reasoning
  - Causal: from cause to effect
  - Diagnostic: from effect (symptom) to cause
- S&C problem
  - Infer underlying state of S&C components
  - Use this to predict failures



# The Available Data

## Data Sources

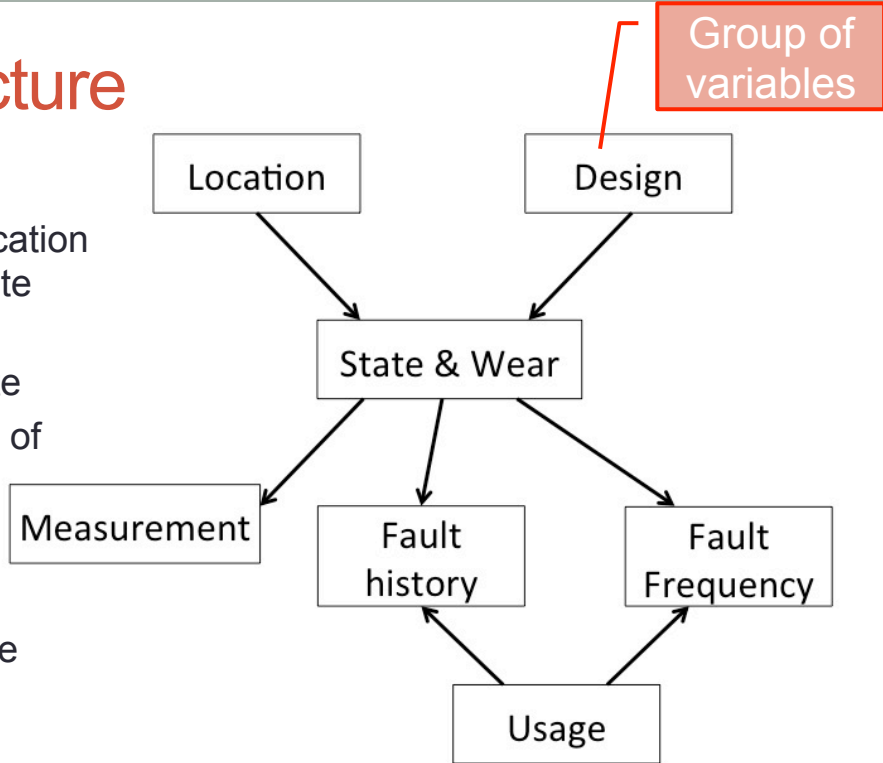
- Asset register
- Record of usage
- Observed faults & delays
- Maintenance processes
- Inspection
- Remote condition monitoring
- Automatic measurement: NMT, UTU, GPR

## Databases

- GEOGIS
- Usage: NETRAFF/ACTRAFF
- FMS, TRUST
- ELLIPSE, Weekly Operating Notices
- RDMS
- Track Geometry Data (CDDS, TrackSys)
- **Paper records**

# Outline Architecture

- Logic
  - Information about the location and design influence state
  - Measurements and fault history symptoms of state
  - State predicts frequency of faults
- Data
  - No single database
  - Need to combine multiple database



# Data Quality and Data Issues

- Data from multiple databases must be combined
  - Data currently supports specific operational use
  - Difficult to link records (e.g. to a fault)
- Grouping assets
  - Hierarchy of asset numbers by asset class
  - Difficult to extract 'whole system'
- Manual records
  - Ellipse records dates but not details
  - E.g. detailed maintenance actions or measurement results



# Conclusions: Future Directions

- Feasible to improve decision-support
    - Better use of data: depot staff 'under-use' data
  - Challenge of combining data sources. Bring together
    - Understanding of processes generating data
    - Understanding of data organisation
  - Expert-led model structure: variables and their links
  - Training dataset: including data from paper records
- Why Now? Better data in future!
    - Not just data: model structure
    - Data will not support this need unless explicit